

Classroom training: delivered face to face with a tutor in our Aberdeen training centre, running throughout 2024.

| Course Title | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Assertiveness | | 16 | | | 10 | | | 02 | | | 01 | |
| Better Business Writing | | | 08 | | | 14 | | | 06 | | | 06 |
| Communication Skills | | 23 | | | 24 | | | 23 | | | 15 | |
| Conflict Management | 12 | | | 05 | | | 05 | | | 11 | | |
| Meetings & Minutes | | 16 | | | 10 | | | 02 | | | 29 | |
| Presentation Skills | | | 22 | | | 21 | | | 20 | | | 13 |
| Professional Receptionist | | | 08 | | | 14 | | | 06 | | | 06 |
| Report Writing | 26 | | | 19 | | | 19 | | | 18 | | |
| Telephone Techniques | | 23 | | | 24 | | | 23 | | | 01 | |
| Time Management | | 16 | | | 10 | | | 02 | | | 15 | |